

How did we do in 2016?

The results of our annual Customer Satisfaction Survey are in...

Key data for 2016

20,622
Projects

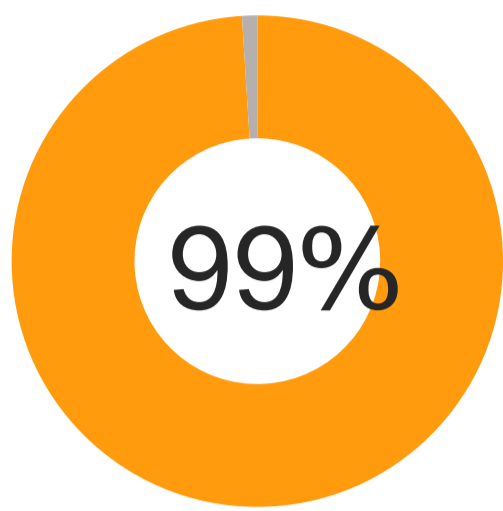
for

1,212
Customers

in

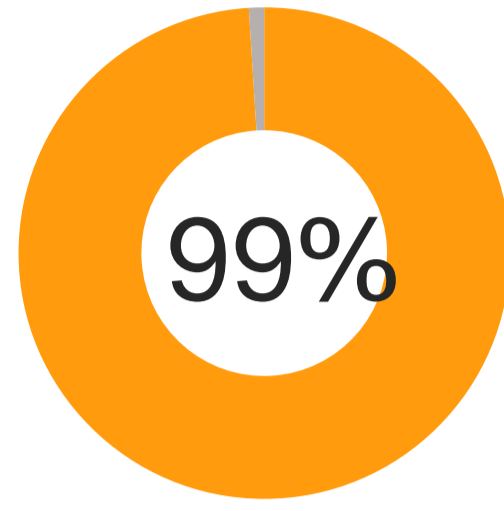
35
Countries

What do you think of our service overall?



Your overall level of satisfaction

(+1% vs 2015)



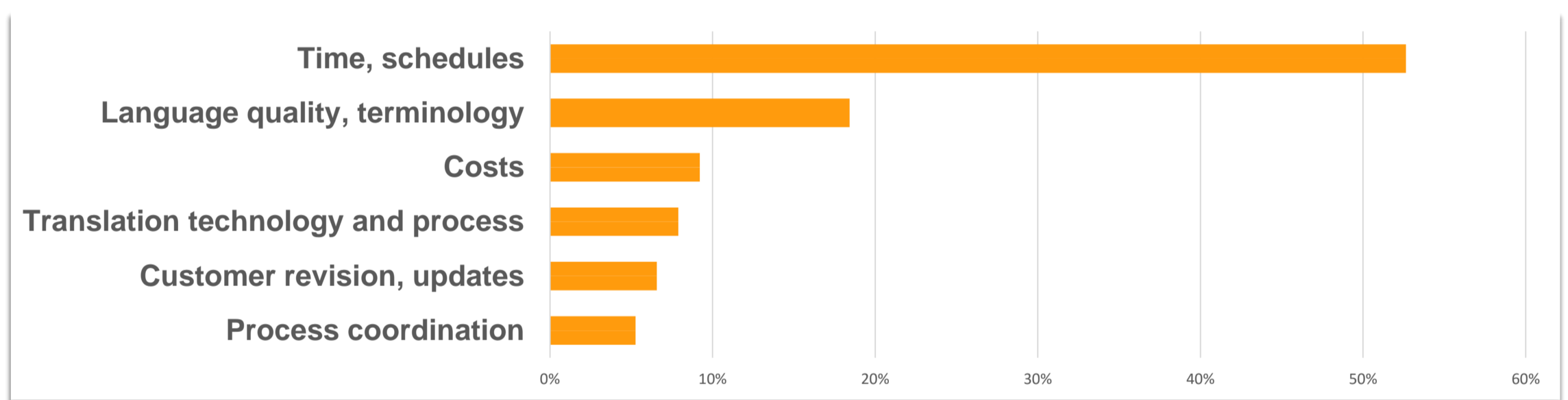
Likelihood you will recommend our services to others

(+4% vs 2015)

What do you believe to be our strong points?

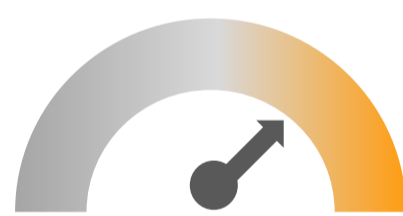


What are your biggest translation challenges?



How do you rate our online portal?

AD connex
Your Online portal



8.5/10

What do you have to say about us?

“Uncomplicated communication via e-mail, fast response times and timely delivery of translations.”

Peter Gadiant – Communication Manager @ C&A - Switzerland

“Fast, good and extremely friendly communication”

Astrid Lipski – .. @ Mahr Group - Germany

“Planning and managing weekly deadlines together... Arancho Doc is easy to reach, managing expectations and thinking ahead... also the translation quality is valued positively by our users.”

Bartjan Hutten – Effective Communication @ Lely International - Netherlands

“The Project Managers are the BEST.”

Francesco Borghetti – Co-founder @ BRG Communication - Italy

“Our contact persons are super-friendly... They just make things happen... I know I can rely on them.”

Merja Tuunanen – Communications Specialist @ Eltel Group - Finland

Combining extensive use of language technology tools with in-depth knowledge of translation and localization processes, Arancho Doc is the perfect partner for international companies seeking to optimize their global content value chain.

Headquartered in Bologna, Italy, Arancho Doc serves industry leaders worldwide thanks to a network of offices in Barcelona, Bologna, Helsinki, Miranda, Prague, Rimini and Zurich.

